

2014-2016 PERFORMANCE TABLES

ECONOMIC

KEY PERFORMANCE INDICATORS	2016	2015	2014
Revenues (in millions)	\$8,496.4	\$8,299.0	\$8,073.9
Cruise Operating Expenses (in millions) ¹	\$5,015.5	\$5,099.3	\$5,306.8

ENVIRONMENTAL

KEY PERFORMANCE INDICATORS	2016	2015	2014
Greenhouse gas emissions (metric tonnes CO ₂ e) ⁵	4,465,268	4,456,912	4,415,011
Scope 1	4,465,268	4,446,098	4,404,403
Scope 2 ⁶	10,270	10,813	10,608
Emissions intensity per 1,000 available cabin days	118	121.3	126.9
Emissions intensity in kilograms of CO ₂ e per ALB-km ⁸	0.23		
Energy consumption (megawatt hours)	6,516,015	6,511,654	6,545,148
Energy intensity per available cruise passenger day		0.1777	0.1874
Total SO _x emissions (metric tonnes)	57,130	58,186	61,156
Total NO _x emissions (metric tonnes)	63,277	64,123	66,480
Total Particulate Matter emissions (metric tonnes)	7,035	7,169	7,547
Water consumption (gallons per person per day)	53	55	55
Solid waste-to-landfill (pounds per available cruise passenger day) ⁷	0.40	0.46	0.55
Total waste recycled (pounds in millions)	37.42	31.5	27.6
Effluent quality for discharged process bilge water (parts per million)	1.5	1.5	1.5
Number of ships with Advanced Water Purification Systems	35	35	32

SOCIAL

KEY PERFORMANCE INDICATORS	2016	2015	2014
Total Number of Employees	73,343	66,174	64,454
Total Number of Supervised Workers ²	7,808	14,903	13,550
Employees Working Onboard our Ships	66,828	60,254	58,182
Employees Working at our Corporate Offices	6,515	5,920	6,272
Full-Time Employees	73,241	66,058	63,902
Part-Time Employees	102	116	552
Male Employees	56,322	51,141	49,499
Female Employees	17,018	15,024	14,955
North & Central America	14,735	15,607	17,191
South America	4,460	4,024	4,866
Europe & Middle East	15,320	12,958	11,084
Asia & Australia	38,828	33,585	29,302
Voluntary Employee Turnover			
Employees Working Onboard our Ships ³	5%	5%	9%
Employees Working at our Corporate Offices	16%	9%	15%
United States Public Health – Ship Sanitation Program average inspection scores ⁴	96.5%	96.7%	96.9%
Number of guests and crewmembers supported by Care Team and Care Team Associates	3,278	2,935	2,266

¹Cruise operating expenses are inclusive of transportation, payroll, food, fuel, commissions, onboard and other operating expenses and excludes marketing, selling and administrative expenses.

²Supervised workers includes shipboard concessionaires workers, and does not include information technology contractors.

³Includes training specific to an employee's role in addition to Human Resources and Safety training.

⁴For Royal Caribbean International, Celebrity Cruises and Azamara Cruise Lines.

⁵Emissions are calculated using The Greenhouse Gas Protocol. Scope 1 emissions include fuels used to operate our ships. Emissions factors can be found in our annual responses to the CDP Climate Change Information Request.

⁶In 2013, we added offices that are leased but that we have direct control of energy management (consumption and payment) to our boundary based to our GHG emission consolidation method of "financial control".

⁷Reduction is attributable to the following: 12 ships began repurposing 100% of their solid waste in December of 2013 in South Florida. 2014 was the first full year that our ships repurposed 100% of their solid waste in all of our Florida ports, while we also added new itineraries in North America to our 100% repurposing program. This allowed us to drastically reduce our waste to landfill numbers.

⁸Starting in 2016, RCI changed the metric to ALB-DO/km from APCD in order to match international best practices and compliance with EU's Monitoring, Reporting and Verification (MRV) program.