# **RCL's Sustainability Materiality Matrix**



The following matrix serves as the foundation from which the Report's content has been developed and provides a structure from which we can continue to expand upon our commitments to sustainability and sound stewardship.

#### **LOW IMPACT - HIGH IMPORTANCE**

- Water withdrawals
- Management of hazardous chemicals
- Protection of children from exploitation
- Protection of indigenous rights

# MEDIUM IMPACT - HIGH IMPORTANCE

- Fair wages & benefits
- Local hiring
- Other air emissions
- Environmental supply chain practices
- Community engagement & development

#### CT THEITIMFORTANCE

- Culture & heritage protection
- Guest health & wellness
- Customer privacy & data protection
- Supplier human rights & supplier labor practices

#### **HIGH IMPACT - HIGH IMPORTANCE**

- Local infrastructure at cruise
   Ocean stewardship
  destinations
   Onerational safety
- Legal & regulatory compliance
- Fuel & energy consumption
- GHG emissions
- Wastewater management
- Waste reduction

- Operational safetyGuest satisfaction &
- Guest safety & security
- Food safety

experience

• Climate & disaster risk management

#### **LOW IMPACT - MEDIUM IMPORTANCE**

- Sustainable food sourcing
- Visitor management

## **MEDIUM IMPACT - MEDIUM IMPORTANCE**

- Diversity & inclusion
- Local procurement practices
- Habitat conservation in destinations
- Labor/management relations
- Training & leadership development
- Community impact management

## **HIGH IMPACT - MEDIUM IMPORTANCE**

- Measured capital expenditures
- Employee engagement
- Economic development in destinations
- Employee health & wellness
- Lobbying & government affairs
- Anti-corruption

# **LOW IMPACT - LOW IMPORTANCE**

• Responsible marketing

#### **MEDIUM IMPACT - LOW IMPORTANCE**

• Stakeholder grievance mechanisms

#### HIGH IMPACT - LOW IMPORTANCE

# DEGREE OF ECONOMIC, SOCIAL OR ENVIRONMENTAL IMPACT OF RCL'S OPERATIONS (Actual or Potential)

This Sustainability Materiality Matrix maps the issues that are most important for sustainability management and reporting based on the deemed level of concern to our stakeholders and the degree of RCL's environmental, social and economic impacts.

